



## TextMyGov Announcement

The City of Pleasantville is thrilled to introduce TextMyGov, a convenient and smart text messaging service! This service will enable residents to effortlessly receive important notifications and easily find specific information by texting the city.

The city will officially launch the new text messaging system to the public January 2025. Residents may receive a text message from **91896** from the city initiating the service. You can choose to opt-out at any time by texting **STOP**.

If you don't receive the initial message, you can choose to opt-in by texting the keyword "**Pleasantville**" to the number **91896**. After sending the initial keyword, you will be asked to reply "**YES**" to confirm opt-in. Residents may receive notifications for **events, alerts, emergencies**, etc.

Also, starting soon, residents will be able to receive on-demand information 24/7 by texting 1-2 keywords to the city's TextMyGov number, **INSERT TMG 10-DIGIT #**. You'll be able to get quick information about **bill pay, events, sports, city code, and other city information**.

The city's use of this technology is another example of how our community enhances resident services by implementing 21<sup>st</sup>-century solutions. We're excited about this new way of communicating with residents and look forward to sharing important city notifications. Other governmental entities across the country are utilizing this system with great success. Stay informed, stay ahead.

Sincerely,

Rachel Reed  
City Clerk

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